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Postgraduate School of Engineering Management
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South Africa

Dear sir/madam

POSTGRADUATE RESEARCH REQUEST: CONFLICT MANAGEMENT IN OUTSOURCED ENGINEERING PROJECTS IN SOUTH AFRICA

My name is Bulali Mdontsane, MEng Engineering Management student at The University of Johannesburg.

I, the researcher, request your participation in the form of answering the relevant questions, set out in an online questionnaire.

Research study information

Background of this study: organizations turn to project management to increase competitiveness and fulfill strategic goals, the attainment of these objectives is dependent on success of projects. Organizations outsource for cost efficiency and due to lack of expertise. Conflict inherently arises as different individuals interface in project activities. Previous authors have argued that the management of the conflict has an impact on project success.

Aim of the study: determine how can conflict management be applied to enable project success.

Research Objectives:

1. To assess the relationship between project success and conflict management strategies.
2. To provide a framework to manage conflict in outsourced engineering projects in South Africa for the benefit of organizations and engineering professionals that are involved in managing projects.

To attain objective results, the survey is aimed towards project management practitioners and professionals with the appropriate knowledge and experience in the Engineering and Built Environment in South Africa.

The participation in the survey is voluntary and your response will be kept strictly confidential.

The survey will run until 23 December 2016 and can be accessed on this link:
<https://goo.gl/forms/QWybRqCalaaZKV5X2>

For queries and further information relating to the research project please contact me via 0713124489/mdontsane@gmail.com, or my supervisor (Dr. Hannelie Nel) hannelien@uj.ac.za

Thank you for your time in furthering this research endeavour.

Thank you for your participation.

Yours Sincerely,

Bulali Mdontsane
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